

# VALLEY-DYNAMO FAQ GUIDE TO OLDER VALLEY POOL TABLES

July 2018 UPDATE

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- *CAN I ORDER FROM YOUR SITE?*
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**A THANK YOU TO THE USER** – for taking the time to review this document. We have gone to great lengths and grilled longtime employees for years to provide this resource. Some people call or write immediately, no looking, no checking, not even visiting this web site. You CARE and are eager to learn, and we hope the past SEVEN years of refining this document in response to additional customer questions (this is the 41st revision) will result in time well spent for you. THANKS.

This document exists to address the many, many, many, many, many inquiries from those customers who found an old table, or bought one, or had it in the family for generations. We have tried to post most of the answers you are looking for because we have a small staff kept busy with the manufacture and shipment of new products, only TWO of whom were with Valley before the company's move to Texas in the late 1990s.

**OUR WEBSTORE:** Most frequently used parts, many rarely used items that someone asked for once or twice, and some [CLOSEOUT AND FACTORY SECOND ITEMS](#) are available on our Webstore. The parts breakdowns are the best way to determine if a part is still available, and we suggest using the "SEARCH" function because it really does work!! [CLICK HERE](#) if you wish to purchase a part you think is available but you can't find it on the site. There is a minimum order on the Webstore of around \$30.00, which should suit most minor rehab and restoration projects just fine but might be tough if you want just one pocket liner or a lock.

Here's where someone usually brings up "*But I only paid \$100 for the table!*" The prior owner probably sold the table for \$100 because they determined it made more sense to just get a new table than invest in fixing a 20 or 30 or 40 year old table with new parts. The same cushion rails go on a new table and a 25 year old table, the same labor and parts go into both, the price is the same whether the table was bought new for \$xxxx or used for \$100. Unfortunately, you may quickly learn that \$100 table was no bargain – parts to restore it are either expensive or discontinued.

"CAN'T I JUST CALL IN AND ORDER PARTS?" We prefer using the WebStore for 7 REASONS:

- \* A picture is worth 1000 words – see the part and usually see some measurements. Since there are no refunds—only credits—on the Webstore (*note reason #2*), it is often very critical to actually SEE the part before ordering it. Because it has been a problem, when ordering any part where color is subjective (doors, laminates, cloth), it is **COMPANY POLICY** we only accept WebStore orders. You see a photo of the part and our disclaimers. NO PHONE ORDERS means no "whoops, this is a different color brown from what I described to you, I need to return this..."
- \* There is some "fine print" when it comes to placing an order, returns, non-returnable items, credits, shipping, etc. We want to make sure you have a chance to read it so there are no unpleasant surprises later. This isn't like shopping at the hardware store down the block, there are **no refunds** and credit takes some special work.
- \* You know your address better than anyone. No chance we heard something wrong
- \* Many people most adamant about "wanting to talk to a human" seem to be on an awful connection.
- \* Your credit card information stays secure. We never see it and it's not going to get pulled out of a dumpster someplace
- \* or you can pay with PayPal and not have to let us know your PayPal login information.
- \* You get instant confirmation the order was placed, when it ships, and the tracking number

When someone tries to describe what they are looking for and it ends up being a different part, it turns into a colossal headache for everyone—you included-- returning and shipping additional parts. C'mon, if my 72-year-old Dad can order stuff on his computer, so can you.

Nobody really likes incorrect addresses, wayward credit card information, not knowing the return policy, and not seeing photos of what you're ordering. And, always keep in mind what we call the "after it leaves our dock" rule. We know are what these tables looked like, worked like, etc. when we shipped them. Any parts we send will be for the table "**as it left our dock.**" It's anyone's guess how they were repaired or modified once sold.

BEFORE CONTACTING VALLEY-DYNAMO. E-mails with no title, unsolicited e-mail with an attachment, or an e-mail copying every available address, WILL NOT get through the Spam filter. And if it does, our IT guy recommends we delete the e-mail without opening it. Always title your e-mail, e-mail only the most appropriate party, and contact us first prior to sending large attachments such as photos. Better yet, send a link to where you have a photo posted. If you looked here—all the way through-- and still could not find the answer you seek, [click on this link to contact us](#)



“I HAVE A VALLEY-DYNAMO POOL TABLE...” No, you don’t. Did you go to this dealership and bought a Buick-Pontiac-GMC car. Valley and Dynamo tables are separate products. Since Valley and Dynamo merged in the late 1990s we’ve tried to share some components and hardware like leg levelers or push chute extensions, but the tables were designed separately by competitors. Before you contact ANYONE, or attempt to order ANY parts, confirm if your table is a Valley or Dynamo. It may be very important. (hint: All Dynamo corner castings say “Dynamo”)



MY TABLE HAS THIS LOGO, SO IT’S A (insert cat name here: Panther, Cougar, Leopard, Lynx, Bobcat, Black Cat, Top Cat, Jaguar, Tiger, Puma, Tabby, Siamese, etc.)? This logo has been used on numerous models named for several cats over several decades. Year of manufacture and size determine the model of your table. This is an especially sore subject with Panther tables. When the Panther was introduced in 2009 it featured many parts that

ONLY fit Panther tables. If your table isn’t fairly new, it is **definitely not** a Panther. THIS CAT IS NOT A PANTHER.



Not every Ford with a horse on it is a Mustang.

WHAT SIZE IS MY TABLE? There are different sizes. People throw around the term “bar box” or “bar sized”, but there is no such thing. Are all bars the same size?

Behold the ultimate size chart:

What we call it	101	93	88	85	78
<i>(because from end-to-end it measures)</i>	101"	93"	88"	85"	78"
<i>(and this wide)</i>	57¼"	52¾"	50"	49"	45"
<i>we also call it</i>	8-foot	7-foot	6½ foot	6½ foot or 6-foot or "New Yorker"	6-foot
playing surface	44" x 88"	40" x 80"	37" x 74½"	36" x 72"	32½" x 65"
slate size	47½" x 91½"	43" x 83"	40¼" x 77½"	39" x 75"	35½" x 68"
slate thickness	7⁄8"	¾"	¾"	¾"	¾"
Approximate Cushion Rail Width <i>(at widest point)</i>	40"	36"	33½"	32"	28½"
Approximate length of side trim	82¼"	73¾"	68¼"	65¾"	58⁵⁄₈"
Approximate length of end trim	38¼"	33¾"	31"	29¼"	26¹⁄₈"
In the current model number format, the third letter is:	A	B	C	D	E
Model number from the 1970s-1980s is formatted as	4#	3#	2#	1#	1#
Currently produced	Yes	Yes	Yes	No	No

Prior to 1964 there were some really odd dimensions used – 75”, 70”, etc. We don’t cover those here because there are no parts available for those tables and never will be again.

Avoid inconvenience, returns, restock fees and additional shipments; **be absolutely sure of your table’s size before looking for parts**. You cannot say “Well you know, it’s a bar table.” We don’t know. Trust us, there are definitely different sizes. Don’t just say “it’s a 7-footer” because you see on the chart our 6 ½ foot table measures 7 feet *ish* from end to end, or our 8 foot table has a 7 feet *ish* playing surface! Measure! Measure! Measure! Please ask if you are not sure.

The one exception to the “Ask” thing is a situation where if your table measures 100¼” end to end, we’d consider it a “101”. Fractions of an inch won’t be critical, several inches are.

HOW DOES SIZE MATTER WITH REGARD TO PARTS?:



These items’ sizes do not change with regard to your table’s size:

- [COIN BOX HOUSING](#)
  - [PUSH CHUTE TRAP](#)
- Hint: trap size has nothing to do with table size but everything to do with the width of 15 pool balls*
- [MAGNETIC SEPARATOR PARTS](#)
  - Anything relating to [CORNERS](#)
  - [LEGS](#) and [LEG LEVELERS](#)
  - Coin Door, [BALL VIEW DOOR](#), [CLEAN OUT DOOR](#)

But these items will differ according to table size:

- [CUSHION RAILS](#)
- Slate and Center Chute
- [SIDE AND END TRIM](#) (*but longer trim can always be cut to fit shorter tables*)
- [TOP RAIL LAMINATES](#) (*these cannot be cut down, because of the markers*)

HOW OLD IS MY VALLEY TABLE? Inside of the Ball-View Door (with the Plexiglas window) and occasionally stamped or even written underneath the table is the Serial Number.

There have been many variations through the years. On this late 1990s table, you can see model number CP-B-BS stamped on the table; and on the mid-70s Model 25 is visible. On both, the serial number tag is circled in yellow. Tags sometimes fall off so sometimes that information is just lost forever to history.

Our [Valley Serial Number Cross Reference](#) can give you a close estimate of your table’s age, as can a trip through our [Discontinued products Photo Gallery on Flickr](#).

As the Serial Number cross-reference page AND the photo at the right show, sometimes the Serial Number was written in marker inside or beneath the table itself. This is all the more reason to



consult the cross-reference: It shows all the FORMATS used through the years. This way you'll know if that crazy combination of numbers and letters on the table is something important, or something someone just wrote or stamped on it during the last 40 years.

No question about any table should begin with "My pool table is kind of a brown, wood-grain color..." Factor out Black Cats and anything with a Cheyenne Leather finish and close to 98% of all Valley tables ever built are "kind of a brown, wood-grain color". Before contacting us, please try to get some idea of your table's age. Looks can deceive. Some well-preserved tables (in a "brown, wood-grain color") are much older than you might think, and some recent "high mileage" tables will appear old beyond their years. Absolutely know your table's age to help determine if it's even worth contacting us (see below).

The "once it left our dock" rule again comes into effect here. They could be any number of tax stamps, property ID stickers, license numbers, etc. affixed to the table over the course of decades. Folks actually contact us hoping we can explain the origin of the different stickers on their table. Sorry, aside from the Serial number and Model Number (if present – and like we just said, they might not be there) we simply do not know.

THERE'S A PLATE ON MY TABLE THAT LISTS A PATENT NUMBER, LIKE "[PATENT NUMBER 3362710](#)" or "[PATENT NUMBER 3738655](#)", DOES THAT HELP? Patent 3362710 refers to the magnetic separator Valley still uses today in much the same format. The patent was filed on July 5, 1962 and issued Jan 9, 1968. We assume the number was referenced starting with the introduction of tables with magnetic cue ball separators. Patent number 3738655 refers to a magnetic cue ball, filed on Aug 17, 1970 and published on Jun 12, 1973.



We do not have any reliable records of when Patent number references on the tables started or stopped.

WHERE CAN I FIND MY TABLE'S MODEL NUMBER? Model numbers were very hit and miss over the years. The photo at the left shows a very faded model # 510939 on a table built in the early 1970s, stamped in the ball trap area directly below the center pocket. On the previous page you see a table stamped CP-B-BS or Model 25 in the same area. But for many older tables, model numbers were never actually put on the table, or are even more faded than this, or on a tag that might have fallen off years ago... and that's because the model number just may not be too important. Truthfully, the SIZE and AGE of your table will be far more crucial than knowing for sure if your table was a Model 39 or Model 35.



**I don't have keys to youse pool table!!!**

WHY CAN'T YOU LOOK UP WHO ORIGINALLY OWNED MY TABLE? For some old tables we had this information, but we received feedback from companies named in the information

about people calling very persistently, relentlessly and VERY rudely demanding—not requesting, demanding-- information about (or the keys for) a pool table their company might have purchased April 17<sup>th</sup>, 1968 and sold on April 18<sup>th</sup>. "Valley said you bought this table..." A few bad apples have messed it all up, and **starting in 2011** (that's 7 years now) we officially

stopped providing that information. Remember, people were not contacting the first bar the table was in, but the Distributor who bought that table who immediately sold it to an Operator who placed it on a route that included that first bar. That Distributor may have only “owned” that table for a few hours.

#### HOW BIG OF AN ISSUE IS PARTS AVAILABILITY WITH OLDER TABLES?

The cover page of the [Valley Pool Parts Breakdown on this site](#) and the serial number list are color coded. In Green are models dating back just over 30 years from the [Valley ZD-4 \(1986\)](#) to present day. Biggest issues will be laminate color availability, corner pieces and coin mechanism parts.

Tables from the [Valley Model 32 \(1982\)](#) to the [Model 510xxx \(1969\)](#) are color coded in Yellow. Their coin mechanisms differ significantly from the current tables and not much will be available; but the ball trap and separator will still be fairly similar. The current cushion rails should still work with only minor modifications. The round corner castings are not available, but the angled castings used from 1996 – 2009 WILL FIT TABLES FROM 1973-2009. You'll have more difficulty finding parts, but some current items will still work just fine.

Tables over 48 years old are coded in Red. They differ greatly from the current tables, and even from the 1970's tables. In nearly all cases, parts specific to these tables were discontinued around 1986— *we have not ordered any of these parts for more than 30 years-- and we definitely do not have them, don't know who might, and are 100% sure there aren't any sitting somewhere in the warehouse.* Remember, these tables would be in some cases over half a century old and we stocked repair parts for 20 years after discontinuing them. We no longer have any schematics, exploded drawings or diagrams for tables of this era. Nobody currently employed with Valley-Dynamo has any knowledge of how to repair the pre-1970s tables. All that remain are a few advertising photos – which you can find scans of at our [Discontinued products Photo Gallery on Flickr](#). **It is very, very, very unlikely any Distributor has any parts available.**

The [VALLEY POOL PARTS BREAKDOWN](#) and photos on our Webstore will answer most of your questions. Most currently available parts are listed and available for purchase.

[E-mail the information you have](#) for more help (if available), but between these links

- ✚ [Valley Serial Number Cross Reference](#)
- ✚ [VALLEY POOL PARTS BREAKDOWN](#) and
- ✚ [Discontinued products Photo Gallery on Flickr](#)

most questions on table origin and parts availability will be covered. Any easily accessed information is posted here. Additional information is archived and in storage.

BUT COULDN'T YOU CHECK TO MAKE SURE YOU DON'T HAVE A \_\_\_\_\_ STILL AVAILABLE? In the many years since some of these model and color changes, if we haven't completely combed our stock and plundered every sample table we had, we have also moved—discarding a lot of long-discontinued pieces-- several times through the years. If you see an item in the WebStore noted as



Not a photo of our warehouse

“while supplies last” it’s no joke. Once those parts are sold, we won’t stock more, we’re happy they are gone.

We don’t mean to be brutal about it, but some folks get seriously ticked off that we no longer sell a coin box and have no schematics for a model 750 from 1962. They will argue that you can still buy parts for a 1967 Mustang, but the total number of Valley pool tables built over the past 50 years is probably close to the total number of Mustangs Ford builds every year. Also, then and now a Mustang cost a lot more than a Valley Pool table. The pool table industry has no massive parts catalog dedicated to keeping old collectibles looking new.

I GET IT. YOU DON’T HAVE \_\_\_\_ STILL AVAILABLE, DO YOU KNOW WHO MIGHT? Anything is possible, but it has now been **30 YEARS** since some of these parts were made. It will be tough to find any still-open Distributor who still has parts purchased that long ago. They clean out their warehouses, too.



DO YOU STILL STOCK THE OLD LOGO PLATES, SO I MAY COMPLETELY RESTORE MY TABLE (SUCH AS THE OLD WINGED LOGO)? Again, it remotely possible but highly unlikely that a distributor may have new old stock but these are no longer available from Valley. We have not used the wings logos in more than 40 years, nor any logo plates in 20 years, when we began stamping the Valley logo into the [CORNER CASTINGS](#).

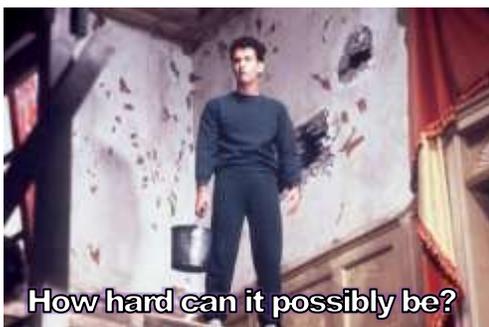
Someone posts old logo plates on Ebay periodically, not sure if they’re new-old-stock or they’re just crafty with a 3D printer.

Also, we’ve seen our logos ending up on tables (and other things) Valley clearly did not build. We know because people send photos asking how old their “Valley” table is, do we have parts for it, the parts they ordered didn’t fit...



HOW MUCH IS MY TABLE WORTH? This is covered in great depth [elsewhere on the FAQ Home Page](#). The “[OFFICIAL COMPANY STATEMENT](#)” is:

**As a manufacturer of new tables we have no involvement in the market for used or collectible tables so IT IS COMPANY POLICY NOT TO COMMENT OR SPECULATE ON THE VALUE OF OLDER TABLES AND OFFER NO SUGGESTIONS ON PRICING OR VALUE.**



COULD MY TABLE BE RARE AND VALUABLE ENOUGH TO RESTORE?

We have sold many thousands of tables over the years. From a collectibles standpoint, a 100% restored vintage Valley or Dynamo pool table is not a “winning lottery ticket.” If you have a table you want to restore, don’t worry about getting it to

accurate factory-new condition (and parts availability for older tables can be a problem, a REALLY BIG problem on tables more than 40 years old). Have fun with your project and get it into a condition to where you can enjoy looking at it, playing on it, and bragging to your friends how hard you worked on it.

Before you start on your project: understand that some parts to restore that table have not been available in DECADES. We don't have assembly or engineering drawings. It's almost guaranteed you may need to custom make, fabricate or cleverly adapt something to work – and it probably won't be cheap – and it might not work on the first try.

As many have found out, a shopping list of parts needed for a “Restoration project” will quickly exceed the price of picking up another disused old table, or two, or more to cannibalize.

HOW CAN I GET THE PERSONALIZED ATTENTION NEEDED TO DO A COMPLETE RESTORATION OF A TABLE? Although our Parts and Tech departments are knowledgeable and can provide a great deal of assistance, we are also heavily involved in the manufacture and service of brand new tables. Sometimes you need someone local or close by who can see things first hand, or that you may need to buy a lot of parts from piecemeal. Here is a link when you can [Locate a Distributor](#) who can provide assistance to you. And realize there's nobody left here who was building or working on tables in the 1970s. Those people, by now, are long since retired.

HOW DO I REPLACE THE WOOD LAMINATES? If you are unsure, ask someone experienced with woodworking or search the web for woodworking tips to find a method that works for you. We basically have a big “computer-controlled cookie cutter for wood” so we laminate the wood in sheets, cut it to shape, rout whatever holes need routed, and then assemble the table. That obviously won't work at all to remove and replace the laminate on a fully-assembled table.

DO YOU OFFER A COMPLETE LAMINATE KIT TO REFINISH A TABLE? Ideally, someone re-doing a table would LOVE for the laminates to be color matched, cut to shape, with all the openings located at the correct spots and nicely beveled as needed; but as noted in the prior question, that's not how we do laminate. Remember, we laminate the *wood*, THEN cut the holes in it. There's no master stack of every possible size of every possible color of laminate on the shelf here, pre-cut with properly located holes. When you start adding up the price of new end laminates, and new side laminates, and new top laminates, and shipping, and the labor involved in stripping off every trace of old laminate so the new laminate is nice and flat, and the hours invested installing the new laminate, craftsmanship needed to rout the holes in the proper location for the new laminate, and the various trim pieces and corners that start looking “Not so new” once that new laminate is installed in place... perhaps a new (or at least newer) table with brand new cushions, cloth, and factory warranty might start to make more logical sense?

I HAVE AN OLD VALLEY TABLE FROM (year) IN PRETTY GOOD SHAPE, WOULD YOU WANT TO BUY IT BACK FROM ME FOR DISPLAY? No thanks, we simply don't have the space. Also, we are a production facility so we don't have a lot of visitors to justify a showroom.

DO YOU KNOW WHO MIGHT WANT IT? Only by contacting Dealers directly can you find the answer to that. Some will take old equipment in trade, others will not. When you are talking about tables more than 40 years old, it might be best to check with the nearest Antique Furniture Consignment place to see if they are open-minded about pool tables.

## CAN I GET A REPLACEMENT BOARD SET FOR MY GREAT 8 OR PRO PLUS POOL TABLE?



The Great 8 was replaced in 2010 by the Panther ZD-X, which introduced an all-new electronics package. We stocked Great 8 boards for an additional 3 years until the supply was exhausted (the manufacturer of this board has since ceased operation). For five years we have offered the [ZD-X Upgrade kit](#) to bring any v7.5, ICT-DBA equipped Great 8 table all the current features, improved battery and charger, and latest software from the ZD-X tables.



MY GREAT 8 USES A JCM BILL ACCEPTOR, IS THERE AN UPGRADE KIT AVAILABLE FOR THAT? We supplied a JCM-to-ICT kit for nearly 10 years, and continued to do so for 7 years after the ZD-X was introduced, but the kit is no longer available. Even when it was available, the kit cost close to \$1000, which is an expensive proposition for a table approaching 15 years old. Unfortunately, there are no electronics upgrade options for a JCM-equipped Great 8. An aftermarket conversion kit or operating the table as “push chute only” may be your only option.

CAN I ADAPT PARTS FROM THE CURRENT VALLEY GREAT 8 OR DYNAMO PRO PLUS TO USE THE BILL-ACCEPTOR TO WORK ON MY VALLEY LEOPARD FROM THE LATE 1980'S OR DYNAMO DBA TABLE FROM THE EARLY 1990'S? No, only parts shared with current production, non-DBA tables will still be available, although we have posted a guide to the [Valley Leopard DIP switch settings](#).

CAN I GET PARTS FOR A VALLEY LEOPARD OR LYNX WITH THE UNITIZED SERVICE DRAWER? No. The Service Drawer was discontinued in 1989, no parts are available and it was so different from the [standard Valley ball trap](#), parts cannot be adapted to work. Only parts shared with current production Valley tables such as the [CUSHION RAILS](#), [POCKET LINERS](#), gulley boots and so forth will be available. [Drawings of unique Leopard assemblies are available on the site](#), but again we stress these parts are absolutely no longer available.

I HAVE AN OLDER MODEL VALLEY BUMPER POOL TABLE, CAN I GET PARTS? Only [PARTS FOR THE CURRENT MODEL](#) non-coin Valley Tiger Cat Bumper Pool Table are available. These may not work on older tables. Bumper pool tables were built in smaller batches, and changed more frequently, so documentation and spare parts for the older tables or coin Bumper Pool tables of any model are no longer available.

WILL CUSHION RAILS FOR CURRENT BUMPER POOL TABLES FIT MY TABLE? Many customers have asked so here are the details:

- *All Current Bumper Pool rails are mounted with rail bolts and t-nuts, not wood screws*
- *SIDE rails are 48 1/16" at the widest point, with four bolts spaced 14 1/16" inch apart*
- *END rails are 32 1/16" at the widest point, with three bolts spaced 13 1/8" apart*

**Older bumper pool tables had wider cushion rails, our current cushion rails will not fit properly on those tables.** Measure carefully to avoid returns. If you are not completely sure these are the correct rails for your bumper pool table, e-mail [Techhelp@valley-dynamo.com](mailto:Techhelp@valley-dynamo.com) with

your questions. As with all tables, Bumper Pool cushion rails can be removed, freshened with new rubber and recovered by nearly any pool table service professional.



MY POOL TABLE HAS ROUND CORNERS THAT LOOK LIKE THIS PHOTO, WITH THE CAT (not COUGAR or PANTHER, as noted earlier) LOGO, CAN I STILL GET THESE? These corners were discontinued from production in 1996. While we continued to stock them as parts, the tool to make them finally gave out in 2007 after nearly 30 years of service, and unless we charge about \$500 per corner we will never recoup the cost of having a new tool made. The [CPYOOTRA30301 Corner Casting](#) will fit most non-Panther tables from 1973-present, and will cover the down corner, though obviously will not match.

DO YOU KNOW ANY DISTRIBUTORS WHO MIGHT HAVE THE OLD CORNERS IN STOCK? It's been over 8 years since we last sold any, it's impossible to say if anyone might still have them. You could always try to find an Operator with an old table they're willing to part out.

THE FLUSH MOUNT CORNERS ON THE VALLEY PANTHER TABLES LOOK REALLY NICE, CAN I INSTALL THEM ON MY OLDER MODEL TABLE? In order to allow for flush-mounted castings, we needed to make dramatic changes to the top rail attachment method. This means that the Panther and [ZD-7 Angled CPYOOTRA30301](#) castings are not compatible with each other and you cannot mount one on a table designed for the other.



WHY DO YOU ONLY SELL THE 3" POCKET LINERS? MY TABLE CAN ONLY USE THE OLD 4" LINERS. When we used the longer pocket liners on the line 30 or more years ago, we actually trimmed them down to the shorter size. The 3" deep pocket liners have been all we've used for *decades*. The pocket liner has basically two jobs. 1 – to keep the ball from hitting the corner casting (same basic dimensions for close to 50 years) or side wood of the table. 2- to aim the ball once pocketed into the gully boot for return to the separator. The pocket liner is as long as it needs to be. If the pocket liner were longer, how would that help? How would it improve play? Would you know the difference? The pool table really doesn't care and functions just the same. Just use the 3" liners, you'll be fine!

DO YOU HAVE ANY OF THE SIDE TRIM WITH FEWER OR NO GROOVES?

The trim prior to the new Panther flush-mount trim is the same extrusion as used in the past and should fit tables going back about 40 years. It just looks a little different, with 11 horizontal grooves. The more grooves you have, the less obvious the occasional scratch will be.



HOW COME THE HOLES IN THIS SIDE TRIM DON'T MATCH UP TO MY TABLE?

We had kept the screw holes in the same place for many, many years but we've allowed movement on their placement for two reasons. First, to keep costs down. It's not really necessary to demand precise placement of these screw holes because second: by occasionally drilling new mounting holes, the trim can be attached more securely to the table. Let's be realistic: a Valley Pool table is never, *ever* going to be on Antiques Roadshow for an appraisal. Nobody should ever say: "You drilled extra holes to mount the trim; this table is no longer factory standard. Naughty

naughty.” Drilling a few extra trim mounting holes will only affect its value in the eyes of the most ultra-picky would-be collector (seen at right).



I WANT TO MOVE MY TABLE, HOW DO I TAKE IT APART? Be careful: **POOL TABLES ARE VERY HEAVY**. Always overestimate how many people you will need to move your table. Many of our distributors can offer assistance in moving tables. They may provide the service, or be able to refer you to an experienced and capable mover.

The legs on our tables are removable, and should be removed during the move. The one-piece slate alone is close to half your table’s weight and very likely to be damaged if it comes loose during the move. You should remove it and move it separately. (first remove the metal trim around the sides of the table, then the bolts holding the cushion rails and the slate should lift out relatively easily, if heavily. More detailed instructions are posted [here](#)).

For two reasons, disassembling a coin operated table any further is very risky, and your table is unlikely to ever be the same—if you can reassemble it afterwards at all.

- 1) Our tables are built with threaded nails and structural adhesive (fancy name for “wood glue”). It helps make them awesomely sturdy, but will require a lot of effort and work to take apart. Also, any threaded nail will leave a larger hole than it made going in.
- 2) The ball return system relies on precise alignment for proper function. Disassembly and reassembly may result in just enough misalignment to cause problems.

WHAT KIND OF CUE BALL DO I NEED? For 50 years (since 1965-1966) Valley tables have used and work best with a standard-sized 2¼” magnetic cue ball; though an oversized 2⅜” cue ball should also work in the Valley separator. **NO VALLEY TABLE HAS EVER HAD A SEPARATOR ENGINEERED FOR A WEIGHTED CUE BALL.**



We use the [VALLEY DURAMITH CUE BALL BY ARAMITH](#) in new tables. It is a 2¼ - inch perfectly balanced magnetic cue ball with our logo in purple, improved to be less susceptible to chalk stains than our green-logo cue ball (discontinued March 2013)—click on the link to purchase it.

Some leagues still insist on the Green logo ball and forbid anything else even though it was discontinued over 5 years ago. Show them this. “I saw it online, so it must be true”

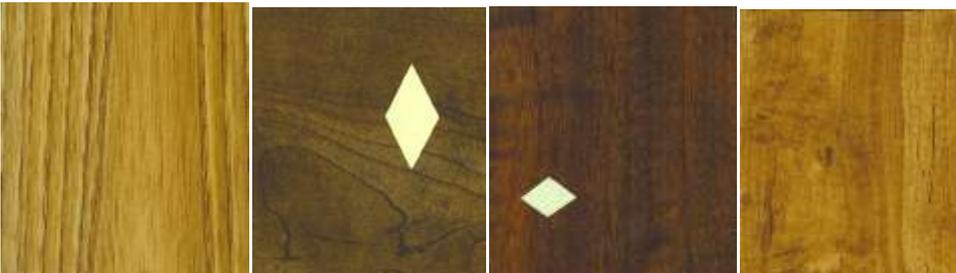
COULD YOU SEND A PARTS BREAKDOWN SPECIFICALLY FOR MY MODEL \_\_\_ TABLE? Our best available parts breakdowns and tech documentation are here. The [VALLEY POOL PARTS BREAKDOWN](#) on this site was updated for 2010 with current part numbers and covers about the last 40 years of production. We do not have a parts breakdown that includes tables pre-dating the Valley Model 27/37/47.

CAN I PURCHASE AN ENTIRE SIDEWALL OF A TABLE? A question usually asked after flooding affects a widespread area. As noted in the chapter on disassembling a table to move, these parts are not designed to be removed because the tables are held together with wood glue and spiral nails. A table in bad enough shape to where you are considering replacing an entire sidewall may be a lost cause.

WHAT LAMINATE COLORS ARE CURRENTLY AVAILABLE? Our tables have come in a very wide variety of wood shades over the years but only the [COLORS FROM OUR POOL DOOR SUMMARY](#) (covering approximately 20 years of production) are currently available.

If you want to restore a table in a different color, or get a laminate made to match what is currently on your table, we suggest contacting a cabinet refinisher. They normally have a vast selection of possible laminates to choose from.

The colors shown next are discontinued and no longer available at all, but here for your reference. Seriously, except for the little swatches we scanned here we have NOTHING in the building in these shades, and no plans to get any. Your Distributor may have old stock available, but if they don't they cannot call us to order more. Tell them so, that you saw it plain and clear on the FAQ page of the Valley-Dynamo website.



Some **DISCONTINUED** Valley laminate colors no longer available, from left to right

“SUMMIT ASH” Valley ZD-6 1994-1996 (close to the available—for now--ZD-7 “Taj Teak”)

“SABLE MAPLE” Valley ZD-5 1991-1993 (close to the new ZD-11 “Highland Maple”)

“CLASSIC MAHOGANY” Valley ZD-4 1986-1991 (close to the available ZD-8 “Jewel Mahogany”)

“BIRDSEYE MAPLE” Valley Cougar model 49/39/29/19 – 1979-1982

And you can check our [“Discontinued Products”](#) section” for photos of old tables all the way back to 1959.

CAN I GET A REPLACEMENT VALLEY COIN DOOR OR PARTS FOR THE COIN MECHANISM? Few areas of our tables have seen as much change as the Coin Door area. On Valley tables since the ZD-4 (1986 to present), the coin door is 10 3/16” wide by 8 1/4” tall. [The Current Coin Door](#) , [a complete door assembly with Push Chute](#) and [the current coin door with no Push Chute opening](#) are available in our Webstore.

The coin doors available immediately prior to that door were discontinued for a number of years but we returned them to inventory in 2010. [Plain black coin doors for the Model 22/32/42 and Model 19/29/39/49 that measure 9 3/4" x 7"](#) can be found in the WebStore. Measure your door prior to ordering!! Please note: the metal “Z-Brackets” for these doors are not available so you will need to save yours or find a substitute.

Most coin mechanism housing parts specifically for tables prior to the ZD-4 (32 years old) are discontinued.

SOME REALLY OLD COIN MECHANISMS LOOK LIKE THIS PHOTO, CAN I STILL GET SOMETHING LIKE IT?

Monarch Coin produces an “old look” coin chute, called the Model 444. You don’t have the price flexibility of a modern push chute, but you get the old-style look.



HOW CAN I CHANGE MY COIN-OP TABLE TO FREE PLAY? [CLICK ON THIS LINK FOR COMPLETE INSTRUCTIONS WITH PHOTOS.](#)

Another option on any table may be to disable the [Push Chute Trap](#) by removing it entirely, or rigging it to stay in the up position. This way, the balls will simply roll through the trap without stopping and into the collection box. It is no more difficult than putting blanks into the push chute, but [E-mail Valley Dynamo Tech Support](#) for the procedure, to make sure it is done correctly.

It is tempting to modify the table so you can simply reach in and trip the trap to release the ball without using the push chute. Remember: many older coin mechanism parts are no longer available, so if those parts are modified, damaged, bent, warped, lost, stolen, eaten, misplaced, removed, buried or discarded, it may be impossible to ever restore the coin mechanism. If you remove any pieces, save them. There should be plenty of storage space available in the cavity of the table.

COULD I GET A KEY FOR MY OLD COIN DOOR? For the owners’ security, all coin doors are randomly keyed and there is no “universal” key. We keep no records of what key a table was sent with, and we stock no coin door keys. To replace the lock, [you can purchase a coin door lock at this link](#) or from almost any parts suppliers in the vending/game industry. Best estimates are that we currently use between 40 and 50 differently-keyed coin door locks. So asking us to round up a batch of matching coin locks would be an all-day job we just don’t have the resources for.

COULD I GET A KEY FOR MY BALL VIEW DOOR OR CLEAN OUT DOOR? Keys may be available for tables built within the last 10-15 years if (and this is a BIG if) **NO PRIOR OPERATOR CHANGED THE LOCKS** (*Operators frequently change the locks to keep shady characters from buying factory-issue keys for the factory-issue locks and playing unlimited free games on their tables*) and **secondly, if we are absolutely certain we were using the standard lock the day of production and not a substitute.** Please try not to get too irritated with us for not knowing exactly what lock is on your table or not carrying a key for the lock. It’s anyone’s guess what lock an owner, operator, or location chooses to install in their table at some point between when it left our facility and when you got it. For tables more than about 15 years old, key availability gets even less certain because we used different lock suppliers.

Now *because* we don’t know this, in 99 cases out of 100 you are better off with the minor expense of replacing all the locks with a “known” lock than the major inconvenience of a lot of back-and-forth key shipments. Locks and keys can be purchased from your parts distributor or most vending suppliers, locks are available in the Webstore, and none are that expensive. **The only way replacement locks won’t be cheaper than a Locksmith is if you are a Locksmith, are very good friends with a Locksmith, or a Locksmith owes you big favor.**

Please be aware that ordering a single lock or key will total well under the WebStore minimum.

YOU DON'T HAVE SLATES OR CENTER CHUTES ON YOUR WEBSTORE, HOW CAN I BUY ONE? Obviously, Slates are very heavy and need to go via a Big Truck (and not UPS/FedEx).

Furthermore, for your own safety we insist on shipping them crated to a location with a loading dock, or on a truck with a liftgate (at considerable expense). There is always someone who says they can just drive the forklift to the back of the trailer and offload it with “a bunch of guys” and it ends in disaster enough times we just don’t want to take the risk.

New pool tables with better features have resulted in many Distributors and Operators storing old tables or taking them in trade. In many cases, these tables have many scratches, stains, missing parts, and are usually used up. Any new location this Operator gets won’t want that nasty old thing; but the slate is intact. You could possibly negotiate the part-out or outright sale of one of these older tables for considerably less than the price of purchasing and shipping a new slate to you. Also, many of our Distributors purchase and stock slates so the shipping expense could be a lot less if picking one up locally. [Locate a Distributor](#) here.

If neither of these options appeals to you and you still want to purchase a new slate from the factory, your cost is probably close to \$1000.00 for a slate, including crating and delivery to a local truck terminal, use this link to [contact us](#).

Nearly everything here applies to Center Chutes as well, except they weigh less and will only cost about \$600.00 delivered, and the center chute in the old table may need cleaning.

COULD I BUY A USED SLATE (or other item)? As an original equipment manufacturer, we *rarely if ever* have any used parts in our warehouse. We build new products and warehouse them only long enough to ship them to Distributors for sale. On a few occasions we may have BRAND NEW closeout, overstock, or parts that did not meet our high quality standards, but are likely good enough for a restoration project. To see what we currently have available, check our [VALLEY FACTORY OUTLET](#) area.

WHERE ARE ANSWERS TO QUESTIONS ABOUT CUSHION RAILS? We’ve started a separate document for that. [YOU CAN GET TO “FAQ ABOUT CUSHION RAILS” BY CLICKING THIS LINK.](#)

ABOUT BRUNSWICK POOL TABLES: **FOR A FEW YEARS** Valley Dynamo was a division of Brunswick and marketed a Bill Acceptor-operated pool table called the Brunswick Metro Coin styled to resemble Brunswick’s Metro model. Brunswick commercial tables (other than the Metro Coin) and home model tables were engineered and built separately from Valley-Dynamo products and the parts were never designed to be interchangeable. For service on your Brunswick Pool table, contact **800-336-8764** to find a Brunswick dealer.

We were also briefly owned by Kidde, but we do not have parts for any of their smoke alarms or fire extinguishers.

DO YOU HAVE PARTS FOR THAT BRUNSWICK METRO COIN?: the electronics on the Metro Coin are fully compatible with our current generation of DBA tables, so the ZDX Upgrade kit works there as well. Once Brunswick sold our company we were no longer permitted to stock and sell the exterior parts, which were very much in the Brunswick style. Also, we no longer stock the Metro 4-bolt rails as there were TOTALLY different from the Valley rail design. Metro rails can be refreshed with new rubber and cloth on the existing backing but nearly any pool table professional.

DO YOU HAVE INFORMATION OR PARTS FOR AN OLD POOL TABLE MADE BY ----- ?  
WILL YOUR PARTS FIT A TABLE MADE MY -----?

We receive a lot of questions from customers who have located an old coin-operated table by a manufacturer they cannot locate, or has been out of business for some time. Irving Kaye tables generate a few requests. We are the manufacturer of Valley and Dynamo tables, we only stock parts known to work in Valley or Dynamo products, and are not a full-line supplier of parts and accessories. Some other manufacturers have gone to great effort to make their tables different, others knew a good design when they saw it and tried to copy it. Someone may cleverly be able to adapt our parts for use elsewhere (they also have ready access to “elsewhere” to help with that – we do not seek out and research others’ old tables from the 1970s in our workshop to see if our current parts happen to fit), but we make no guarantees.

Some customers honestly, truly believe that we seriously, actually, physically bring in other manufacturers’ vintage pool tables just to see if our parts fit and work on them. We do not do this.



There was a recent incident where a customer bought one of our cushion rail sets thinking he could adapt it to a “no longer in business third party” table—against our advice. He damaged the cushions in the process, and then got pretty testy when we would not exchange them for good cushion rails. Sort of an “I broke these trying to modify them to make them work in a way you never intended, now I think I know what I did and want to try again, why won’t you replace this set at no charge to me? Don’t you stand behind your product?” Yes, *seriously*, we were asked “Don’t you stand behind your product?” after this.

What’s funny is we actually know when someone is trying this, it usually starts with calls or e-mails from 3 or 4 dealers or distributors all asking if our parts work on “Brand X” table. We recite to them basically this entire section word-for-word to pass to the customer, but it usually spreads until the customer eventually contacts us to get the Definitive Answer firsthand.

WITH ONE EXCEPTION we have no service information, documentation, advice or parts for competing products. It’s like shopping at the Volkswagen parts counter for your Yamaha ATV or propane fork lift because they both have 4 wheels and a motor, or asking if they have any fuel pumps that work on a Packard. The VW engineers in Wolfsburg Germany aren’t dragging in old Packards saying “Vee shall zee if zees part fits.”

The one exception is from the folks at [VENTURE](#). Had a nice chat with them where they explained that when developing their pool tables in the mid-1990s, they benchmarked the Valley pool table and MOST of the internal functional parts as well as the cushion rails should be interchangeable with Valley parts (bearing in mind older Valley tables require slight modification to use the current model of cushion rails). They were very cooperative and helpful, and we said we’d speak well of them on our FAQ page...

Now we’ve never had a Venture table in here to confirm this so there are no returns or credits offered if our Valley part did not fit a Venture table – we have never checked firsthand to confirm it does. So there is no “You guys said it would work on a Venture.” “VENTURE said it would work on a Venture.”

Google, Yahoo and Bing are your friends...

**CAN I ORDER FROM YOUR WEBSITE?** The WebStore is open to all US customers (including Alaska, Hawaii, Puerto Rico and other US Territories – please read the terms at checkout regarding orders and Priority Mail), and to Canadian customers who understand that we may need to reevaluate freight charges prior to shipment. For other International customers, you might check to see if there is a Dealer in your country. Otherwise, contact [parts@valley-dynamo.com](mailto:parts@valley-dynamo.com) (it is often a TREMENDOUS help if you have your own FedEx, UPS or DHL account for the shipping charges)

**I AM A DEALER OR OPERATOR WHO ALREADY HAS A VALLEY-DYNAMO ACCOUNT; CAN I PLACE MY PARTS ORDERS ON YOUR WEBSTORE?** Absolutely!! Contact the [Parts department](#) to obtain a password to order online using your account.